



Jan 2015

# QUARTER 2 CORPORATE PERFORMANCE TRENDS

Performance and Business Intelligence  
Haringey Council

# Purpose

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To consider progress against the agreed basket of indicators for the Corporate Plan 2013-15

To highlight areas of good performance and areas for focus

To look at key performance trends up to September 2014 (and more recent where available)

# Background

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The key outcomes for the borough for 2013-15 are:

- **Outstanding for all:** Enabling all Haringey children to thrive
- **Safety and wellbeing for all:** A place where everyone feels safe and has a good quality of life
- **Opportunities for all:** A successful place for everyone
- **A better council:** Delivering responsive, high quality services and encouraging residents who are able to help themselves to do so.

The Council is currently consulting on proposals for a three year medium term financial strategy and the new Corporate Plan.

# Overview of performance @ Q2 2014/15

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Outcome	No. KPIs	Red	Amber	Green	No status
Outstanding for all: enabling all Haringey children to thrive	20	6	4	3	6
Safety and wellbeing for all: a place where everyone feels safe and has a good quality of life	27	5	2	13	7
Opportunities for all: a successful place for everyone	9	3	1	3	2
A better Council: delivering responsive, high quality services; encouraging residents who are able to help themselves	14	3	3	6	3
<b>Total</b>	<b>70</b>	<b>17</b>	<b>10</b>	<b>25</b>	<b>18</b>

Meeting or close to target on 50% of indicators

Main pressures are in the demand-led areas of children's and adults social care

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## Outstanding for all

# Areas performing well

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- Haringey highlighted as example of best practice for educational attainment
  - Haringey schools have made the best improvement in GCSE results of all local authorities
  - Continued improvement also evident at Key Stage 1 & 2
  - 3<sup>rd</sup> in country for GCSE attainment of White British pupils eligible for free school meals (51.9%)
  - Attainment for disadvantaged children lags behind those from less deprived backgrounds but at GCSE Haringey has narrowed the gap with the national level to 8 percentage points. In some authorities the gap is more than 30 percentage points.
- 100% of pupils attending good or outstanding secondary school, a 2% increase on 2013 compared with 70% nationally
  - Nationally improvements in secondary schools have stalled
- 86% of pupils attending good or outstanding primary school, and improving
- 488 (57%) of families receiving support through Families First Programme achieved improvement in one or more outcome area

# Progress in educational attainment

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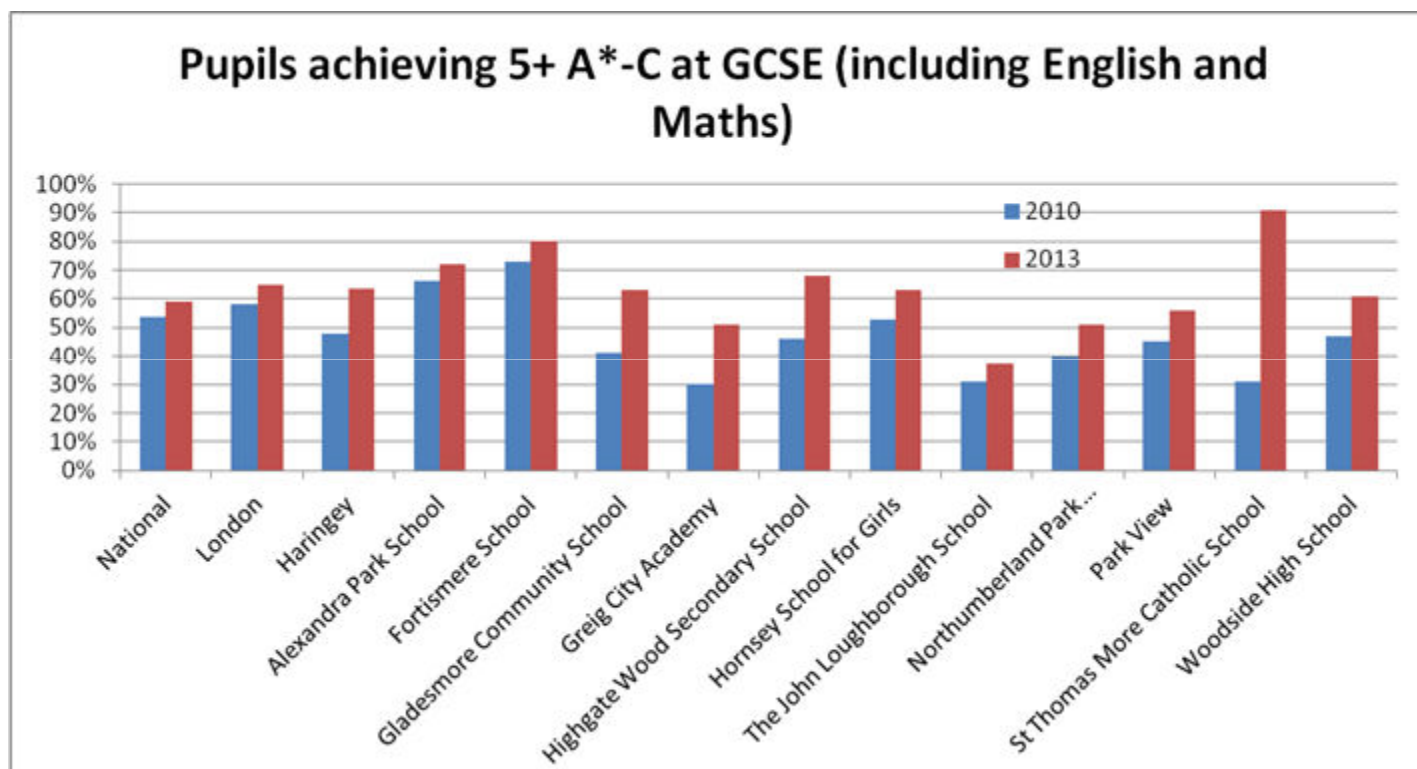
Summary Table	Haringey 2012	Haringey 2014	England 2014
Pupils achieving a Good Level of Development at Early Years Foundation Stage	50% (2013)	<b>61%</b>	60%
Pupils achieving level 2B+ at Key Stage 1 - Reading	72%	<b>81%</b>	81%
Pupils achieving level 2B+ at Key Stage 1 - Writing	59%	<b>71%</b>	70%
Pupils achieving level 2B+ at Key Stage 1 - Maths	71%	<b>80%</b>	80%
Pupils achieving level 3 at Key Stage 1 - Reading	22%	<b>29%</b>	31%
Pupils achieving level 3 at Key Stage 1 - Writing	11%	<b>17%</b>	16%
Pupils achieving level 3 at Key Stage 1 - Maths	19%	<b>25%</b>	24%
Pupils achieving level 4+ at Key Stage 2 - Reading, Writing and Maths	74%	<b>77%*</b>	79%
Pupils achieving level 5 at Key Stage 2 - Reading, Writing and Maths	21%	<b>25%</b>	24%
Pupils achieving 5+ A*-C (incl English and Maths) at GCSE	63.5% (2013)	<b>57.8%*</b>	52.6%*
Average point score per student**		<b>672.5</b>	698.5
Average point score per entry**		<b>214.2</b>	213.4
% of students achieving at least 2 substantial level 3 qualifications**		<b>92.8</b>	88.6
% of students achieving grades AAB or better**		<b>17.7</b>	19.0



Haringey Council

# Pupils achieving 5 or more GCSEs at A\*-C (including English and maths)<sup>+</sup>

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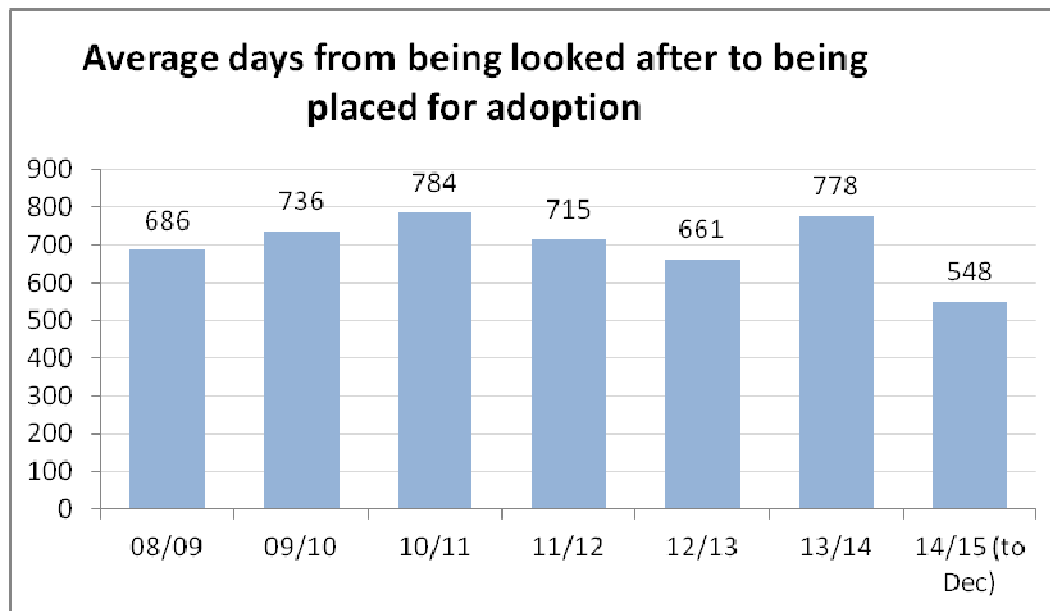




# Areas performing well

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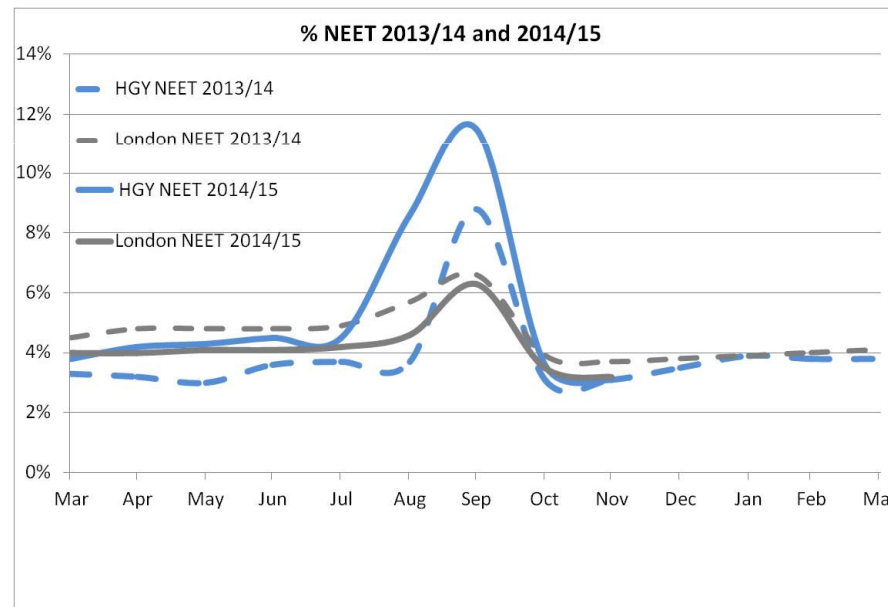
- Children adopted this year waited an average of 548 days from becoming looked after to being placed for adoption, an improvement from 778 days in 2013/14 and just above the national threshold of 487 days (2012/15)
- For children who go on to be adopted by their foster carer the average days reduced to 306 days this year and compares favourably with England average of 525 days



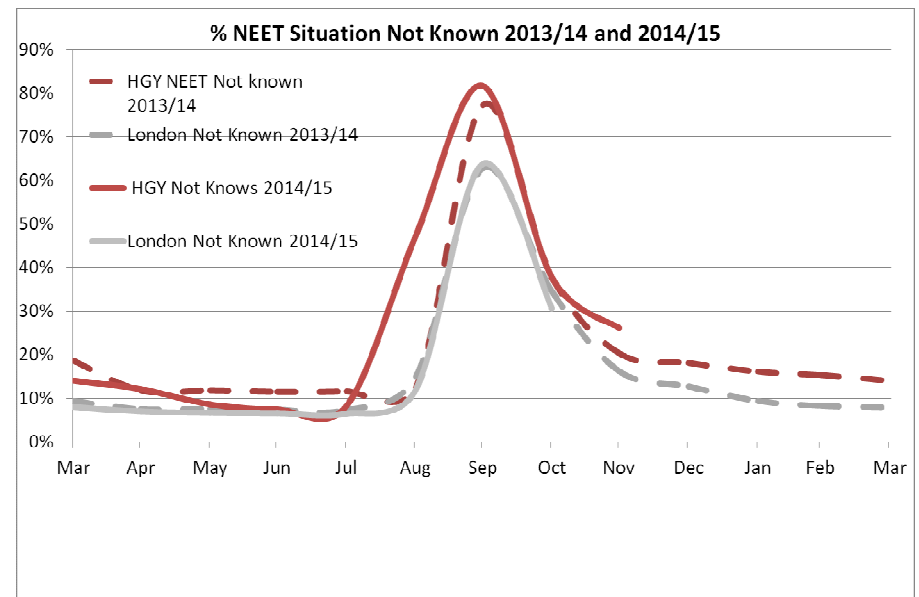
# Areas requiring further focus

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NEETS experienced a higher seasonal spike than London but has since been brought back in line with 2013/14 performance



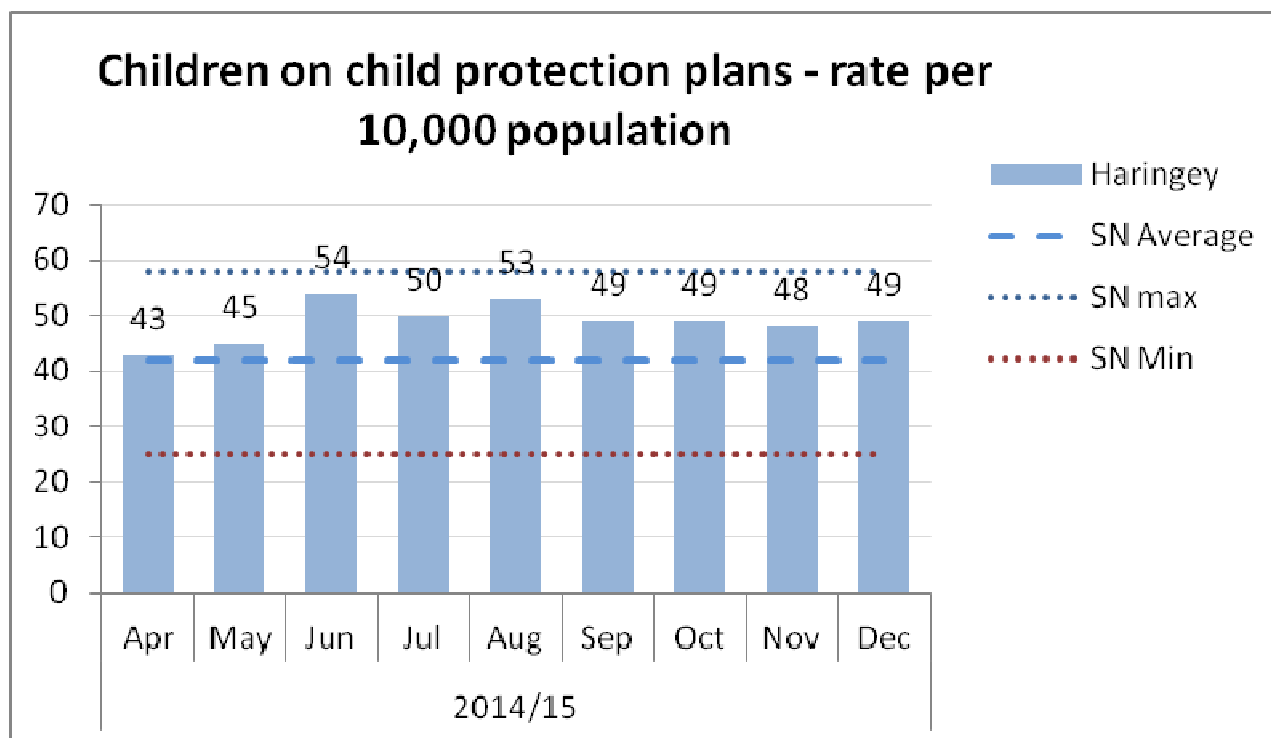
NEETS Not Knowns are significantly above the average for London and for November last year



# Areas requiring further focus

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The rate of children on a child protection plan increased in the year to August 2014 and have since reduced. Although above the average for statistical neighbours they have remained within the range (between min and max) for that group.



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## Safety and wellbeing for all

# Areas performing well

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- Youth re-offending has reduced for the fifth successive quarter. Although it remains higher than the 40% target.
- Q3 data shows 41.5% re-offending but continuous improvement and down from all time high of 49.5% 1 year ago, narrowing the gap with London
- The rise in overweight and obese 4-5 year olds and 10-11 year olds has halted in Haringey. Nationally a third of 10-11 year olds and over a fifth of 4-5 year olds were overweight or obese 2013/14.
- 21% of reception age Haringey children are overweight or obese and 38% of 10-11 year olds but direction of travel is positive in Haringey

# Areas performing well

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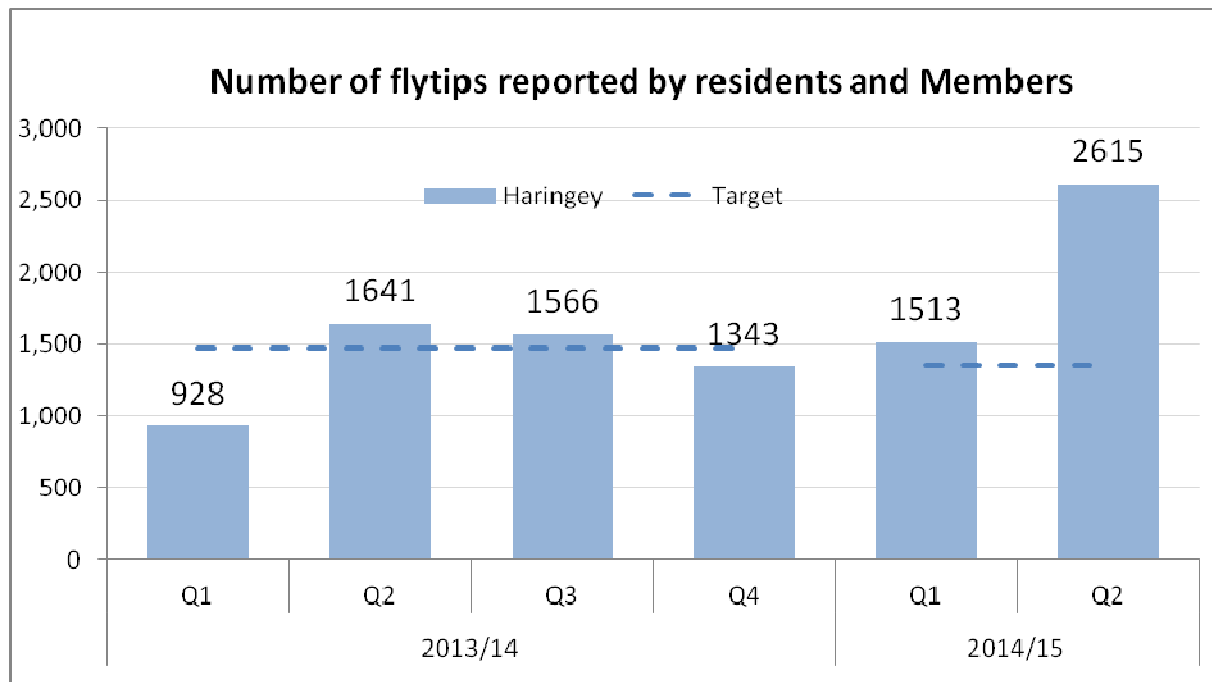
- The proportion of social care clients and carers receiving long term support services in receipt of self-directed support remains comfortably above the target of 70%
- Haringey promotes personalisation with 89% of service users in receipt of direct payments enabling them to make choices which are important to them, putting them in control of their own care and support
- Street cleanliness surveys from across the borough indicate that levels of litter and detritus are consistently better than target.
- Survey results over 2 tranches show that on average 4.5% of land had unacceptable levels of litter, the most recent survey was 3% compared with 6% across London

# Areas requiring further focus

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Hike in the number of fly-tips reported by residents and Members in Q2, particularly in the Wood Green, Tottenham Hale and Seven Sisters areas.

- Fly tip action plan with a focus of inspection, door knocking and enforcement at 60 fly tipping hot spot locations
- 34 fly tipping hot spots addressed since Feb 2014, 25 sites resolved



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## Opportunities for all



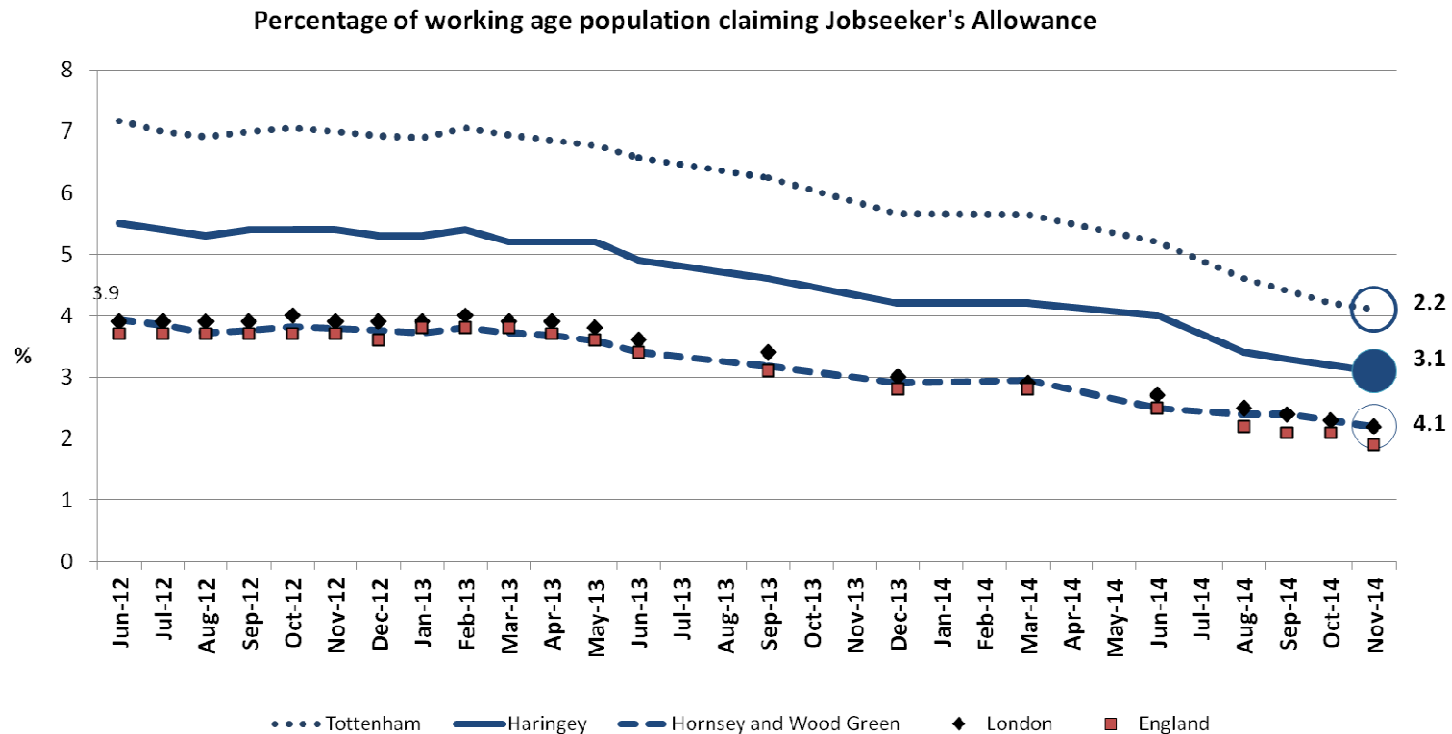
# Areas performing well

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Sustained decreased in the percentage of the working age population claiming Jobseeker Allowance (JSA).

Haringey (3.1%) remain consistently above London (2.2%) and England (1.9%).

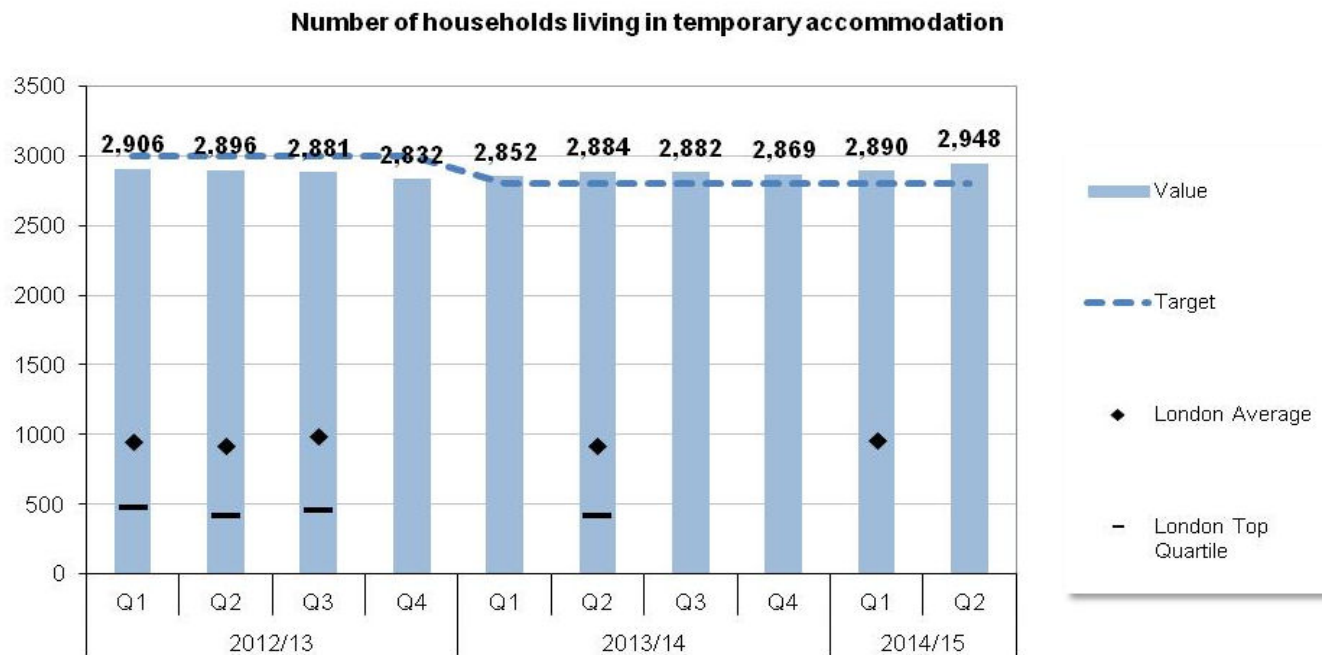
Tottenham is narrowing the gap with Haringey.



# Areas requiring further focus

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- Homelessness acceptances remains higher than target despite a decrease in Quarter 2
- Steady increase in the number of households living in temporary accommodation since the start of the year. There has been an increase of 79 households.



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## A better Council

# Areas performing well

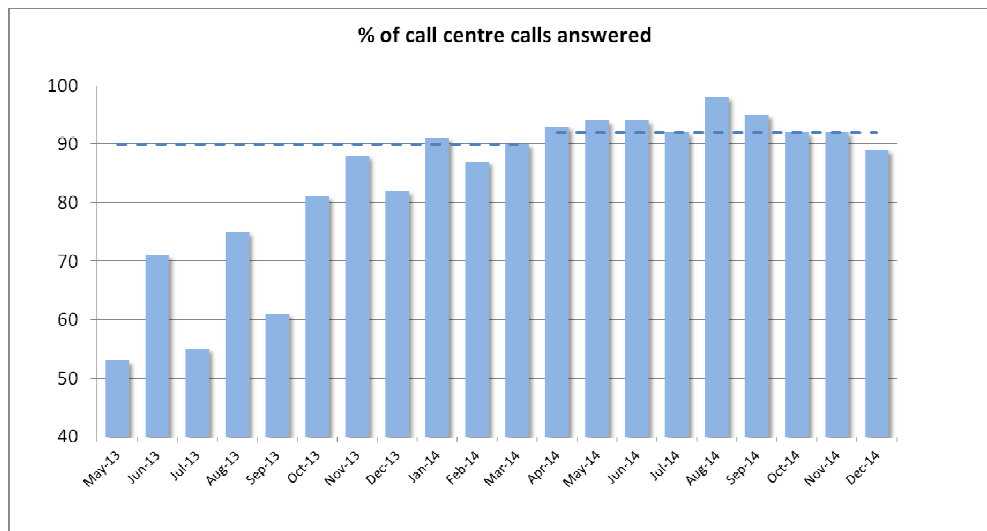
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- Targets for planning applications processed within timescale have consistently been met across major, minor and other applications.
- The end of year target of recycling 37% of household waste is on course to be achieved despite a dip in the amount of mixed recycling in August.
- Haringey's household recycling rate is better than average for London (35%)

# Areas requiring further focus

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- Performance for the customer service indicators are close to but below target for call centre answering and customer service centre waiting times.

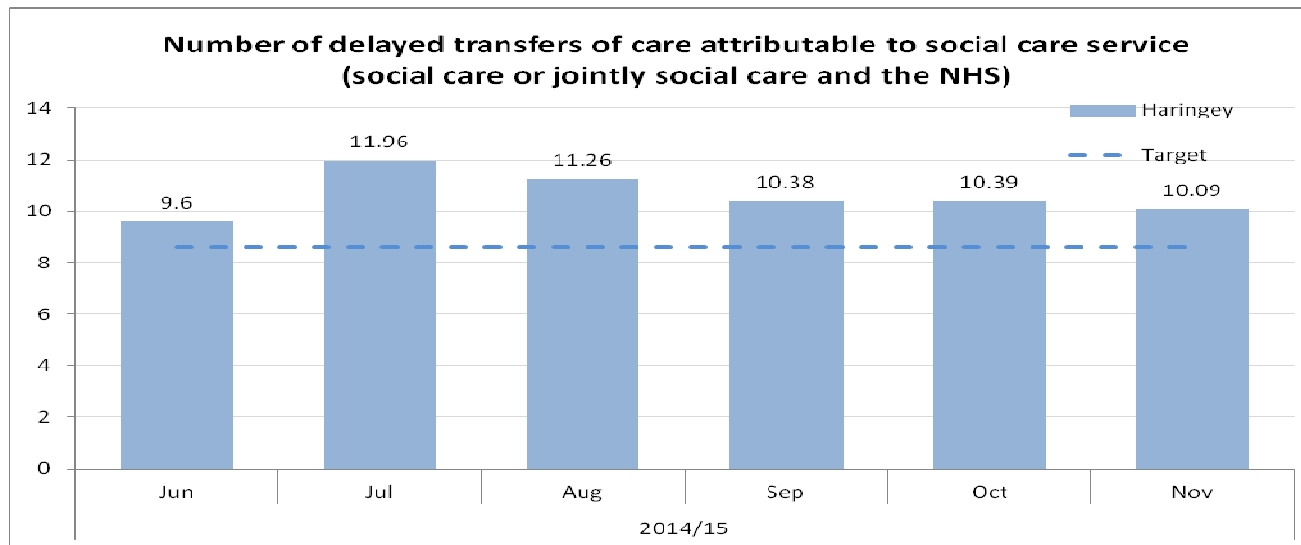


- A new performance management approach is being introduced which will enable the service to actively manage performance in these key areas.

# Areas requiring further focus

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- Delayed transfers of care from hospital increased up to July 2014 to 12 delays per 100,000 adult population.
- Performance has been steadily improving since August reducing to 10 delays by November, performance remains higher than target



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## Next steps

# 2015/16 Performance Reporting

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A new basket of strategic indicators is being developed to monitor performance against the Corporate Plan 2015-18

The indicators will align to the Plan's five priorities

Quarterly reporting will take place against these indicators from April 2015